



Feeding Potential

# Let's make lunch the best part of their day.



### Order Your Way

- Order meals week to week or choose a personalized meal plan from Yay Subscribe on our website
- Customize your meals with daily specials and monthly menus



### Food Made For You

- Menus curated by our team of food experts, made fresh daily by local chefs and partners
- Daily specials that change every month



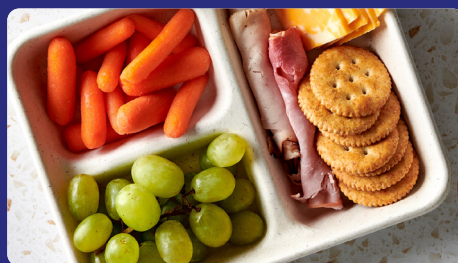
### Yay Cafe At School

- Rotating options of kid favorite foods parents will love
- Ready-to-go snacks, beverages, sandwiches and salads, made fresh daily and selected by our team for your school

*Here's a sneak peek at some of what's available in person at the Yay Cafe!*



**Grab + Go Meals and Beverages**



**Popular Snacks**



**Wholesome Treats**



## Sign up for your lunch account today!

Create an account + add a custom Luncher ID, and you're all set for online and in-person purchases — no commitment required.

[theyaycompany.com/get-started](https://theyaycompany.com/get-started)

THE **YAY** COMPANY

## Frequently Asked Questions



theyaycompany.com



### What's available for in-person purchasing?

Our grab + go and cafe offerings vary by school, but we typically provide delicious grab-and-go lunch options, freshly prepared and prepackaged snacks and beverages. We recommend reaching out to [info@theyaycompany.com](mailto:info@theyaycompany.com) with specific questions about the menu!



### How do pre-orders work?

On top of your in-person options, your online Lunch Calendar features monthly menus with fresh choices from local chefs and restaurants. On the day of your order, our Lunch Coordinators will serve your luncher's meal at their school. They use insulated carriers and time the serving window within 15 minutes of the beginning of the lunch period, so hot lunches stay warm and cold lunches stay fresh!

### Is there a deadline for pre-ordering lunches?

You have until Sunday at noon (12pm) to submit your orders for the following week. You can also get a variety of options the same day in our cafe with a Yay account or place your order as late as 10am the day before for just 50 cents by emailing us at [info@theyaycompany.com](mailto:info@theyaycompany.com).

### Where can I see my menus?

Once you create an account, your Lunch Calendar on [theyaycompany.com](http://theyaycompany.com) will have the most up-to-date and detailed menus for online ordering — including options for dietary preferences, portions, and sides. Menus change every month, with a new special every day!

### How does my student make an in-person purchase?

Once your account is created make sure your Yay account includes payment information and that you have added a Luncher ID for your luncher(s). Students and faculty simply enter their Luncher ID numbers when checking out at school to complete purchases. You also have the option to add spending limits and you will receive a daily recap of anything purchased.

### What if I don't want my student to purchase anything?

No problem. Don't add a Luncher ID number and they won't be able to check out. Make sure to let them know they will not be able to purchase!

### Can I see what my student purchases?

Yes! Every day, Yay sends an order recap to the email address connected to your Yay account, and all charges are billed on the Saturday following the week of service along with any pre-orders.

### How do ordering + billing work?

Create a free account at [theyaycompany.com](http://theyaycompany.com), including providing your payment information and Luncher ID. Orders placed both online and in person will be processed on the Saturdays following the week of service.

All charges for in-person orders are billed on the Saturday following the week of service, along with any pre-orders placed through your account. You will be notified of each in-person purchase through an order recap email that gets sent to the email on your Yay account the same day that a purchase is made, though you will not be billed for that order until the following Saturday.

### Why should I register for a Yay account? Do I have to pay upfront?

Registration for your Yay account is free. A Yay account is required to make both in-person purchases and pre-orders. Once you're registered, you'll also be the first to know about menu announcements, changes and promotions.

Payment information is required to make an in-person purchase and to order ahead. We do not charge your card until after your order has been delivered. The credit or debit card on your account will be charged Saturday mornings at the end of the delivered week.

### How do you handle food sensitivities?

Our menus are always peanut and shellfish-free, and you'll find a wide variety of gluten-free, dairy-free, egg-free, vegan and vegetarian options across our menus. However, at this time, we cannot guarantee that kitchens will be 100% free of allergens. For any specific allergy-related questions, please email us at [info@theyaycompany.com](mailto:info@theyaycompany.com).

### How does Yay Subscribe work?

Our expert menu team and tech team worked together to create a personalized quiz, so you and your luncher can tell us all of your preferences! We'll build you a custom meal plan, which you can set, edit and modify for the full school year.